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國立臺灣大學 112 學年度碩士班招生考試試題

科目： 行政學

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每題 25 分

一、 民主國家中公共課責的機制不一而足。請扼要說明我國對於官僚體系的課責機制主要有哪些，並評估這些課責機制是否能真正有效地提升官僚體系的行政效能。

二、 請問您是否同意下列意見？請闡述您同意或不同意的理由。

” Public administration has seen an influx of work addressing something that has been called “behavioral public administration (BPA)”; ... However, scholars of public administration have long applied a micro-level lens to their research, even from a psychological standpoint. We argue here that the call for BPA is mainly an appeal for greater reliance on an analytical lens or research method, namely experimental designs. As argued here, however, little attention has been given to major drawbacks: experiments tend not to be theory driven, they overstate their importance to policy and management, and they fail to capture the significance of politics and institutions. If BPA is to be more than a passing fancy, the limits of experimentation must be reevaluated for public administration.” (Bertelli and Riccucci, 2022. Public Administration Review, vol.82, no.1, p.179)

三、 下段文字截取自監察院之調查報告（111 社正 0014），請您依據行政學所學，評析下段文字與行政學理論概念之關聯，並請說明下列缺失的發生，與行政機關哪些特性可能有關？未來權責機關如要防範類似情事發生，應有何組織管理上之調整？

” 111 年 4 月 14 日 2 歲男童恩恩罹患新冠肺炎情況危急，家屬遵循政府防疫政策規定，電話聯繫新北市中和區衛生所未果，撥打 1922 防疫專線及 119 請求緊急送醫，亦未能及時獲得緊急醫療救護，救護車約 81 分鐘始抵達個案住家。案發當時衛生福利部對於危急案件之就醫流程管制措施未盡周延明確，1922 防疫專線也未能傳遞正確緊急就醫訊息及發揮緊急聯繫處理功能；新北市政府對於本案之處理程序，與內政部消防署及該市訂頒之消防應變指引有所未合，又該府所屬消防與衛生機關間未建立有效聯繫機制，危急案件一再重複詢問個資，行政效能不彰，且未依政府資訊公開法意旨妥處家屬申請提供機關間橫向聯繫錄音檔，有傷政府威信。衛生福利部與新北市政府未能善盡中央與地方主管機關職責，致生「政府失靈」……”

四、 請簡述下段文字之意涵，並請舉例說明與下列文字有關之行政學理論概念內涵。

Source: Robert D. Behn (2003). Why Measure Performance? Different Purposes Require Different Measures. Public administration review, 63(5), 486-606

Performance measurement is not an end in itself. So why should public managers measure performance? Because they may find such measures helpful in achieving eight specific managerial purposes. As part of their overall management strategy, public managers can use performance measures to evaluate, control, budget, motivate, promote, celebrate, learn, and improve. Unfortunately, no single performance measure is appropriate for all eight purposes. Consequently, public managers should not seek the one magic performance measure. Instead, they need to think seriously about the managerial purposes to which performance measurement might contribute and how they might deploy these measures.

試題隨卷繳回